



MASTER AGREEMENT

concluded between

"Customer"	
Registered Name:	
Legal Description	
Physical Office Address:	
Registered No:	
Address for Legal Notices:	
Email Address:	
Representative:	

and

"INX-ZA"	
Registered Name:	
INTERNET SERVICE PROVIDERS' ASSOCIATION NPC t/a INX-ZA	
Legal Description	
NON-PROFIT COMPANY	
Physical Office Address:	
24 ASPEN AVENUE MARAIS STEYN PARK EDENVALE GAUTENG 1609	
Registered No:	2016/167416/08
Address for Legal Notices:	
As above, for the attention of the Chairperson	
Email Address:	edd@inx.net.za
Representative:	Edrich de Lange

RECITALS

- A. INX-ZA is an autonomous division of the [Internet Service Providers' Association \(ISPA\)](#) of South Africa. INX-ZA is community run Internet exchange points in South Africa, namely the [Johannesburg Internet Exchange \(JINX\)](#), [Cape Town Internet Exchange \(CINX\)](#), [Nelson Mandela Bay Internet Exchange point \(NMBINX\)](#) (NMBINX) and [Durban Internet Exchange \(DINX\)](#).
- B. The Customer is desirous of peering/interconnecting with other network operators at one or more of the INX-ZA Internet exchange points.

THE PARTIES THEREFORE AGREE AS FOLLOWS:

1. DEFINITIONS AND INTERPRETATION

- 1.1. The following terms and abbreviations shall have the following meanings:
- 1.1.1. **"Accepted Request"** has the meaning given to it in clause 3.4;
- 1.1.2. **"Agreement"** means these standard terms and conditions together with the [Service Descriptions](#), [Policies](#) and [Technical Guides](#) published at <https://www.inx.net.za> as well as any terms in a Service Request (all of which are incorporated herein by reference);
- 1.1.3. **"Applicable Laws"** means any court judgement or statute, by-law, directive, treaty, regulation, rule or policy issued by a regulatory authority which is applicable to the general business operations of a party and in the case of:
- a) INX-ZA, is applicable to INX-ZA's license, delivery, provisioning and billing of the Services; and
- b) the Customer, is applicable to Customer's receipt, use of, payment, license, sub-license or resale of the Services (as applicable);
- 1.1.4. **"Business Day"** will be any day other than a Saturday, Sunday or public holiday as gazetted by the government of the Republic of South Africa from time to time;
- 1.1.5. **"Business Hours"** means time between 08h00 and 16h30 on a Business Day;
- 1.1.6. **"Commencement Date"** means that date of the last party signing this Agreement;
- 1.1.7. **"Default Rate"** means the rate determined in accordance with the Prescribed Rate of Interest Act, 55 of 1975;
- 1.1.8. **"Digital Signature" means is defined as an electronic signature that:**
- uses certificate based digital identification;
 - is issued by an accredited certificate authority or trust service provider;
 - is uniquely linked to the signatory;
 - binds the signature to the document with encryption;
 - can be verified using public key infrastructure; and
 - need not be an advanced electronic signature as defined in the Electronic Communications and Transactions Act No. 25 of 2002;
- 1.1.9. **"Fees"** means the recurring and/or non-recurring charges for a Service as set out in the relevant Accepted Request, which Fees may be zero-rated;
- 1.1.10. **"Intellectual Property Rights"** means all registered or unregistered intellectual property rights including, but not limited to, patents, trade secrets, trademarks, service marks, trade names, copyrights and other rights in works of authorship (including rights in computer software), moral and artists' rights, design rights, database rights, trade or business names, domain names, rights protecting goodwill, know-how and semiconductor topography rights and all rights or forms of protection of a similar nature in any country throughout the entire world;
- 1.1.11. **"INX-ZA Support Portal"** means <https://portal.inx.net.za/>;

- 1.1.12. "**Law or Laws**" refers to all constitutions; statutes; regulations; by-laws; codes; ordinances; decrees; rules; judicial, arbitral, administrative, ministerial, departmental or regulatory judgments, orders, decisions, rulings, or awards; policies; voluntary restraints; guidelines; directives; compliance notices; abatement notices; agreements with, requirements of, or instructions by any governmental body and the common law;
- 1.1.13. "**Person**" means, as the context requires, any natural person, company, close corporation, trust, partnership, joint venture, association, unincorporated association, governmental body, or other entity whether having separate legal personality or not;
- 1.1.14. "**Port Start Date**" means the date a port and IP address has been assigned by INX-ZA to the Customer;
- 1.1.15. "**Service(s)**" means those port and co-location services as ordered by the Customer in a Service Request, together with any valued added services offered by INX-ZA as further described in the [Service Descriptions](#), [Policies](#) and [Technical Guides](#); and
- 1.1.16. "**Service Request**" means a request for the provision of:
- a) new Services; or
 - b) upgrade/downgrade of existing Services;
- by contacting the INX team through the INX Support Portal.
- 1.2. Where there is conflict between the provisions of this Agreement and the provisions of any terms incorporated by reference, the terms of this Agreement without any of the terms incorporated by reference shall take precedence.
- 1.3. Clause headings and the heading of the Agreement are for convenience only.
- 1.4. An expression which denotes:
- 1.4.1. the male gender includes the female gender and *vice versa*;
 - 1.4.2. the singular includes the plural and *vice versa*; and
 - 1.4.3. a party includes a reference to that party's successors in title and assigns allowed at Law;
- 1.5. The words "include" and "including" mean "include without limitation" and "including without limitation". The use of the words "include" and "including" followed by a specific example or examples shall not be construed as limiting the meaning of the general wording preceding it.
- 1.6. Unless otherwise provided, defined terms appearing in this Agreement in capitalised form shall be given their meaning as defined, while the same terms appearing in uncapitalised form shall be interpreted in accordance with their plain English meaning.
- 1.7. Unless specifically otherwise provided, any number of days prescribed shall be determined by excluding the first and including the last day or, where the last day falls on a day that is not a Business Day, the next succeeding Business Day.
- 1.8. If the due date for performance of any obligation in terms of this Agreement is a day which is not a Business Day then (unless otherwise stipulated) the due date for performance of the relevant obligation shall be the immediately preceding Business Day.
- 1.9. Where figures are referred to in numerals and in words, and there is any conflict between the two, the words shall prevail, unless the context indicates a contrary intention.
- 1.10. The rule of construction that this Agreement shall be interpreted against the party responsible for the drafting of this Agreement, shall not apply.
- 1.11. No provision of this Agreement shall, unless otherwise expressly stipulated, create a stipulation for the benefit of any Person who is not a party to this Agreement.
- 1.12. The use of any expression in this Agreement covering a process available under South African Law, such as winding-up, shall, if any of the parties to this Agreement is subject to the Law of any other jurisdiction, be construed as including any equivalent or analogous proceedings under the Law of such other jurisdiction.

2. TERM

1. This Agreement shall come into force on the Commencement Date and, unless terminated as provided for in clause 10 or 11, shall continue in force until the final Accepted Request for Services has expired or been terminated (the "Term") provided that the Customer may at any time terminate any Accepted Request for Service, for convenience and without cause, by giving INX-ZA notice as specified in clause 4.1.

3. PROVISION OF SERVICES

- 3.1. The Customer may order Services by submitting a Service Request.
- 3.2. INX-ZA shall be entitled to rely upon the authority of the Customer's personnel and act upon all Service Requests received from the Customer in the above manner.
- 3.3. INX-ZA shall notify the Customer in writing whether INX-ZA accepts the Service Request or proposes changes to the Service Request.
- 3.4. If a Service Request is accepted in writing by INX-ZA or the Customer accepts INX-ZA's proposed changes in writing or the parties otherwise reach consensus as recorded in writing (in each instance constituting the Accepted Request) then INX-ZA shall configure the requested Services in accordance with the provisions of this Agreement.
- 3.5. The provision of any Service under this Agreement shall commence on the Port Start Date.
- 3.6. All Accepted Requests together with the terms of this Agreement shall constitute the sole contract between the Customer and INX-ZA.

4. CANCELLATION OF SERVICES

- 4.1. Services may be terminated by requesting deactivation thereof through the INX-ZA Support Portal. Services, and their related billing, will cease, a calendar month after a disconnection request has been received on the INX-ZA Support Portal
- 4.2. INX-ZA shall be entitled to rely upon the authority of the Customer's personnel and act upon all deactivation requests received from the Customer in the above manner.

5. THE CUSTOMER'S OBLIGATIONS

The Customer shall be obliged to:

- 5.1. use the Service strictly for the purposes for which it is designed and expressly supplied in terms of this Agreement;
- 5.2. not knowingly use the Service, nor knowingly permit the use thereof in any manner which may directly or indirectly have the effect of:
 - 5.2.1. violating any applicable Law;
 - 5.2.2. violating the acceptable usage policies of any networks, equipment or services of third-party networks;
 - 5.2.3. infringing on the Intellectual Property Rights of others; or
 - 5.2.4. being fraudulent, deceptive, or misleading.

6. FEES AND PAYMENT TERMS

- 6.1. Should the Fees be zero-rated, then the provisions of the entire clause 6 shall not apply.
- 6.2. The Fees for each Service will become billable from the Port Start Date.
- 6.3. Fees for Services are charged monthly in arrears.
- 6.4. INX-ZA shall provide the Customer with an invoice that complies with South African Law.
- 6.5. Subject to clause 6.6, the Customer shall pay Fees for which invoices have been sent to the Customer within 30 days of statement, free of any withholding or similar taxes.

- 6.6. The Customer may dispute invoiced amounts for a period of up to 36 months from the date of the invoice on which the disputed amount appears, but it shall only be entitled to withhold payment of disputed amounts if the dispute is clearly communicated to INX-ZA before the due date of the invoice on which the disputed amount appears.
- 6.6.1. The disputed portion of INX-ZA's invoice shall be resolved within seven (7) Business Days of due date of the invoice in accordance with the procedure set out in clause 15 below;
- 6.6.2. Any disputed portion resolved in favour of INX-ZA shall be paid by the Customer forthwith.
- 6.7. Other than disputed amounts withheld in conformance with clause 6.6, any sum not paid when due, shall attract interest at the Default Rate with effect from due date to date of final payment.
- 6.8. All Fees are exclusive of all applicable taxes including value added tax (if any), and regulatory surcharges (if any). Such amounts will be detailed and charged separately in INX-ZA's invoices to the Customer.
- 6.9. No party shall be entitled to set off any other amounts due in terms of this Agreement.

7. CO-LOCATION (RACK SPACE)

The Customer shall always comply with rules and reasonable directives and instructions provided to it by the personnel, security staff or the like of any of the data centres where INX-ZA is present and colocation is affected under an Accepted Request.

8. SUSPENSION OF SERVICES

- 8.1. INX-ZA may, without terminating this Agreement and by giving the Customer 10 (ten) Business Days written notice of its intention to this effect, suspend part or all the Services until further notice if:
- 8.1.1. INX-ZA is entitled to terminate this Agreement as provided for in clause 10 hereunder; or
- 8.1.2. INX-ZA is obliged to comply with an order, instruction or request of a government body, regulatory authority, an emergency services organisation, or other competent administrative authority having jurisdiction over the area where the Services are supplied. In such event, INX-ZA will use its best endeavours to give the Customer the maximum period of notice practicable in the circumstances.

9. CAUSES FOR TERMINATION

Each of the following events or circumstances set out in this clause 9 is a "Cause for Termination":

- 9.1. Non-payment – The Customer fails to pay any amount payable pursuant to this Agreement on due date and at the place and in the currency in which it is expressed to be payable, without placing such amount in dispute as provided for in this Agreement.
- 9.2. Material Breach – either party breaches the INX-ZA [Policies](#), [Technical Guides](#) or the provisions of any of clauses 3, 5.2, 7, 12, 13 and 20.
- 9.3. Insolvency and business rescue proceedings
- 9.3.1. Any corporate action, legal proceedings or other procedure or step is taken in relation to: -
- a) the suspension of payments, a moratorium of any indebtedness, bankruptcy, liquidation, winding-up, dissolution, administration, business rescue or reorganisation, whether by way of voluntary arrangement, scheme of arrangement or otherwise, of either party;
 - b) a composition, compromise, assignment or arrangement with any creditor of either party;
 - c) the appointment of a liquidator, receiver, administrative receiver, administrator, compulsory manager, judicial manager, insolvency practitioner or other similar officer in respect of either party; or

- d) any analogous procedure or step is taken in any relevant jurisdiction.
- 9.3.2. A meeting is proposed or convened by the directors of either party; a resolution is proposed or passed; application is made or an order is applied for or granted, to authorise the entry into or implementation of any business rescue or financial administration proceedings or any similar proceedings in respect of either party or any analogous procedure or step is taken in any jurisdiction.
- 9.4. Expropriation – The authority or ability of either party to conduct its business is wholly or substantially curtailed by any seizure, expropriation, nationalisation, intervention, restriction or other action by or on behalf of any governmental, regulatory or other authority or other person.
- 9.5. Unlawfulness – It is or becomes unlawful for either party to perform any of its obligations under this Agreement.
- 9.6. Business – Either party suspends or ceases to carry on (or threatens to suspend or cease to carry on) all or a material part of its business.

10. BREACH AND TERMINATION

- 10.1. If a party (the “**Defaulting party**”) commits or is subject to an event that amounts to a Cause for Termination and fails to remedy such Cause for Termination after receiving written notice from the other party (the “**Aggrieved party**”) to remedy the Cause for Termination within the “**Notice Period**” of:
 - 10.1.1. 20 (twenty) Business Days for breach of payment obligations; or
 - 10.1.2. In respect of all other Causes for Termination, such period as is reasonable in the circumstance, having regard to the right of the Aggrieved party to protect its rights and obligations to third-parties, but in any event not less than 10 (ten) Business Days; then the Aggrieved party shall be entitled to:
 - 10.1.3. claim immediate specific performance of the Defaulting party’s obligations under this Agreement, with or without claiming damages, whether such obligation has fallen due for performance or not; or
 - 10.1.4. cancel this Agreement, with or without claiming damages, in which case written notice of the cancellation shall be given to the Defaulting party, and the cancellation shall take effect on the giving of the notice.
- 10.2. The parties agree that any costs awarded will be recoverable on an attorney-and-client scale unless the Court specifically determines that such scale shall not apply, in which event the costs will be recoverable in accordance with tariff determined by the Court.
- 10.3. The Aggrieved party’s remedies in terms of this clause 10 are without prejudice to any other remedies to which the Aggrieved party may be entitled in law.

11. FORCE MAJEURE

- 11.1. For the purposes of this Agreement the expression “**Force Majeure**” shall mean any event which is beyond the control of an affected party and which such party could neither anticipate nor mitigate by means of insurance, contingency planning or any other prudent business means.
- 11.2. An event will only be considered Force Majeure if it is not attributable to the wilful act, neglect, default or other failure to take reasonable precautions of the affected party, its agents, employees or contractors.
- 11.3. Industrial dispute or labour action shall not give rise to an event of Force Majeure.
- 11.4. No party shall in any circumstances be liable to the other for any loss of any kind whatsoever relating to a Force Majeure event, including, but not limited to, any damages caused to or incurred by the other party by reason of any failure or delay in the performance of its obligations hereunder which is due to Force Majeure.
- 11.5. Notwithstanding the foregoing, each party shall use all reasonable endeavours to continue to perform, or resume performance of, such obligations hereunder for the duration of such Force Majeure event.

- 11.6. If any party shall become aware of circumstances of Force Majeure which are likely to give rise to or which are likely to give rise to any failure or delay on its part, it shall forthwith notify the other party by the most expeditious method then available followed by written notice informing the other party of the period for which it is estimated that such failure or delay shall continue. The Parties will then promptly meet to determine whether an equitable solution can be found. The Parties may by consensus determine that an event of supervening impossibility is of a permanent nature having the effect of extinguishing the contractual obligations.
- 11.7. For the avoidance of doubt, it is hereby expressly declared that the only events which shall afford relief from liability for failure or delay in performance of a party's obligations in terms of this Agreement shall be an event qualifying for Force Majeure hereunder or as otherwise expressly provided in this Agreement.
- 11.8. Nothing in this Agreement shall be construed to preclude the Customer from using any alternative facilities to meet its business needs during the continuance of Force Majeure.

12. PROTECTION OF PERSONAL INFORMATION

- 12.1. In this clause 12, the terms "**personal information**", "**data subject**" and "**processing**" shall have the meanings ascribed to them in the Protection of Personal Information Act No 69 of 2013.
- 12.2. Compliance by either party with the provisions of this clause 12 shall be at no additional cost to the other party.
- 12.3. Each party shall comply with any data protection, privacy or similar Laws anywhere in the world ("**Data Protection Laws**"), including but not limited to, the Protection of Personal Information Act No 69 of 2013, that apply in relation to any personal information processed in connection with this Agreement ("**Protected Data**"), and render such assistance and co-operation as is reasonably necessary or reasonably requested by the other party, including, but not limited to, the provision of information regarding the existence, applicability and extent of application of Data Protection Laws in particular jurisdictions to Protected Data.
- 12.4. Each party shall ensure that it:
 - 12.4.1. processes Protected Data only for purposes notified to it by the other party and/or the relevant data subjects: and
 - 12.4.2. maintains appropriate technical and organisational measures to prevent unauthorised or unlawful processing of the Protected Data and against accidental loss or destruction of, or damage to, the Protected Data.
- 12.5. In the event that either party becomes aware of any unauthorised, unlawful or dishonest conduct or activities, or any breach of the terms of this Agreement relating to Protected Data, such party shall immediately notify the other party thereof in writing.

13. INTELLECTUAL PROPERTY RIGHTS

All Intellectual Property Rights in and title to the Services are owned by INX-ZA or its licensors. Each party shall retain all Intellectual Property Rights to their respective Intellectual Property.

14. NOTICES

- 14.1. Except as otherwise expressly provided no giving of notice by one party to the other party in terms of this Agreement shall be of any force or effect unless made and communicated in writing.
- 14.2. For the purposes of receiving any notice provided for or required under this Agreement, the parties select the physical address and other electronic communication contact details set out on the cover page of this Agreement, provided that a party may change its chosen address for the purposes of notices to any other physical address or electronic communication contact details by written notice to the other party to that effect. Such change of address will be effective 5 (five) Business Days after receipt of the notice of the change.
- 14.3. All notices to be given in terms of this Agreement will be given in writing, in English, and will be delivered by hand or sent email and:

- 14.3.1. if delivered by hand during Business Hours, be presumed to have been received on the date of delivery. Any notice delivered after Business Hours or on a day which is not a Business Day will be presumed to have been received on the following Business Day; and
- 14.3.2. if sent by email during Business Hours, be presumed to have been received on the date of successful transmission of the email. Any email sent after Business Hours or on a day which is not a Business Day will be presumed to have been received on the following Business Day.
- 14.4. Any notice given in writing in English, and actually received by the party to whom the notice is addressed, will be deemed to have been properly given and received, notwithstanding that such notice has not been given in accordance with this clause.

15. DISPUTE RESOLUTION AND GOVERNING LAW

- 15.1. Should any dispute, disagreement, or claim arise between the parties (hereafter referred to as a "Dispute") arising out of or in connection with this Agreement, the parties will first endeavour to resolve the dispute by negotiation. The negotiation will entail one party inviting the other in writing to a meeting and to attempt to resolve the dispute within 7 (seven) days from the date of the written invitation or such longer period of time as the parties may agree in writing (the "Negotiation Period").
- 15.2. If a Dispute is not resolved by negotiation as described in clause 15.1, within the Negotiation Period, either party may elect on written notice (a "Arbitration Notice") to the other party to have such dispute finally resolved in accordance with the rules of the Arbitration Foundation of Southern Africa ("AFSA"). The arbitrator shall be appointed by agreement between the parties and, failing such agreement being reached within 5 (five) days after receipt of the Arbitration Notice, the arbitrator shall be appointed by the chairperson for the time being of AFSA.
- 15.3. The arbitration shall be held at a venue in Midrand, Gauteng, Republic of South Africa, or such other venue as may be agreed by the Parties, and the proceedings shall be in the English language.
- 15.4. The decision of the arbitrator shall be final and either of the Parties shall be entitled to have such decision made an order of any court having competent jurisdiction.
- 15.5. This clause 15 shall not preclude either party from obtaining interim relief on an urgent basis from a court of competent jurisdiction pending the decision of the arbitrator.
- 15.6. This Agreement will in all respects be governed by and construed under the laws of the Republic of South Africa.

16. CONFIDENTIAL INFORMATION

- 16.1. Confidential Information" means only the specific written information clearly marked as "Confidential" or "Proprietary" at the time of disclosure by the Disclosing Party, and delivered directly to the Receiving Party. Oral disclosures, general business practices, publicly known information, or anything not expressly labelled as confidential in writing shall not be considered Confidential Information.

17. ENTIRE AGREEMENT

- 17.1. This Agreement constitutes the whole of the agreement between the parties relating to the matters dealt with herein and, save to the extent otherwise provided herein, no undertaking, representation, term or condition relating to the subject matter of this Agreement not incorporated in this Agreement shall be binding on any of the parties.
- 17.2. This Agreement supersedes and replaces any and all agreements between the parties (and other persons, as may be applicable) and undertakings given to or on behalf of the parties (and other persons, as may be applicable) in relation to the subject matter hereof.

18. SIGNATURE, VARIATION AND WAIVER

- 18.1. This Agreement and any variations thereto shall be regarded as having been validly signed if signed by hand in wet ink, or by means of Digital Signature. Where a Digital Signature has been used, each of the pages need not have been initialled by the party so signing.
- 18.2. No addition to or variation, deletion, or agreed cancellation of all or any clauses or provisions of this Agreement will be of any force or effect unless in writing and signed by the parties.
- 18.3. No waiver, suspension or postponement by any party of any right arising out of or in connection with this Agreement shall be of any force or effect unless in writing and signed by such party. Any such waiver, suspension or postponement will be effective only in the specific instance and for the purpose given.

19. NO INDULGENCES

Failure or delay on the part of any party in exercising any right, power or privilege under this Agreement will not constitute or be deemed to be a waiver thereof, nor will any single or partial exercise of any right, power or privilege preclude any other or further exercise thereof or the exercise of any other right, power or privilege.

20. LIMITATION OF LIABILITY

- 20.1. To the maximum extent permitted by law, the parties agree that neither party shall be liable to the other for any losses arising out of or in connection with this Agreement or its breach, which are regarded in law as being indirect, special, incidental, consequential, punitive, or exemplary damages.
- 20.2. Furthermore, neither party shall be liable to the other for:
 - 20.2.1. any loss of profits, advantage, anticipated savings, information, Personal Information (as defined in clause 12.1) and/or any other data or records, revenues, business, contracts or goodwill;
 - 20.2.2. increased cost of operation; or
 - 20.2.3. wasted expenditure;regardless of whether any of these types of loss or damage are direct, indirect or consequential.
- 20.3. The provisions and limitations of this clause 20 shall not apply to the liability of either party in respect of any claims based on the death or injuries suffered by any individual.
- 20.4. These limitations of liability shall apply regardless of the form of action, whether in contract, delict (tort), strict liability, or otherwise and regardless of whether either party has been advised as to the possibility of such damages and/or losses.
- 20.5. The Parties agree that the total liability of one party to the other arising out of or in connection with this Agreement, whether in contract, delict, breach of statutory duty, or otherwise, shall be limited to a value equal to the value of the Fees payable by the Customer to INX-ZA under the Service Request in respect of which such liability arose, calculated over the six (6) months immediately prior to the date on which such liability arose. For the purposes of this calculation in circumstances where the Fees have been zero-rated, the value to be used shall be the Fees for the Services had they not been zero-rated.

21. INDEMNIFICATION

- 21.1. Subject to the provisions of clause 20, INX-ZA indemnifies and holds the Customer harmless against any and all liabilities, losses, costs, expenses, damages, penalties or fines incurred by Customer:
 - 21.1.1. in connection with any third party claim that the Services, as provided by INX-ZA to Customer under this Agreement, infringe any rights, including Intellectual Property Rights, or misappropriates any trade secret, of a third party; and
 - 21.1.2. arising out of or in connection with any breach by INX-ZA of any Applicable Laws.

- 21.2. Subject to the provisions of clause 20, the Customer indemnifies and holds INX_ZA harmless against any and all liabilities, losses, costs, expenses, damages, penalties or fines incurred by INX-ZA arising out of or in connection with any breach by the Customer of any provision of this Agreement, and/or any Applicable Laws.

22. INSURANCE

Each party shall, at its own cost and expense, and for the duration of the Agreement, have and maintain in force, sufficient short-term insurance protection to cover all of its obligations and liabilities under this Agreement.

23. ANTI-CORRUPTION

- 23.1. For purposes of this clause 23, "Anti-Corruption Laws" shall mean any applicable foreign or domestic anti-bribery and anti-corruption laws and regulations, including but not limited to the Foreign Corrupt Practices Act, 1977, as amended, 15 U.S.C. §§ 78dd-1, et seq. (United States of America); Bribery Act, 2010, as amended, c.23, § 1 (United Kingdom); and the Prevention and Combating of Corrupt Activities Act, 2004, as amended (Republic of South Africa), as well as any laws intended to implement the OECD Convention on Combating Bribery of Foreign Public Officials in International Business Transactions.
- 23.2. Neither Party shall engage in any unlawful trade practices or any other practices that are in violation of the Anti-Corruption Laws in connection with any actions or activities associated with this Agreement or in connection with the relationship between the Parties.
- 23.3. Subject to the provisions of clause 20, a party in breach of the provisions of clause 23.2, shall indemnify, keep indemnified and hold harmless the other Party, its directors, officers, employees, consultants and agents from and against all losses, damages, costs (including but not limited to legal costs and disbursements) arising from or incurred by reason of the breaching party's breach of the Anti-Corruption Laws.

24. NO ASSIGNMENT

Except as otherwise specifically provided herein, neither this Agreement nor any part, share or interest herein nor any rights or obligations hereunder may be ceded, delegated or assigned by any party without the prior signed written consent of the other party.

25. COSTS

Except as otherwise specifically provided herein, each party will bear and pay its own legal costs and expenses of and incidental to the negotiation, drafting, preparation and implementation of this Agreement.

26. SIGNATURE

- 26.1. This Agreement is signed by the parties on the dates and at the places indicated below.
- 26.2. This Agreement may be executed in counterparts, each of which shall be deemed an original, and all of which together shall constitute one and the same Agreement as at the date of signature of the party last signing one of the counterparts.
- 26.3. The persons signing this Agreement in a representative capacity warrant their authority to do so.

CUSTOMER:

/s/: _____
Name: _____
Title: _____
Date: _____

INX-ZA:

/s/: _____
Name: _____
Title: _____
Date: _____